

BOKNINGSVILLKOR



Who is responsible for the rental?

Seläter Camping AB, Norrkärr, 45290 STRÖMSTAD
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To think about:

Seläter Camping is a camping resort for families where you have to be at least 18 years old to rent without a parent. All of our cabins/campsites are to be used for leisure only. To rent a cabin/campsite you have to give us correct personal data and a valid home address.

Cabins: The cabin is appropriated from **15:00 pm on the arrival day until 11:00 am on the departure day**. Bed linen, towels and final cleaning is not included.

Camping: The camping spot is appropriated from **15.00 pm on the arrival day until 11:00 am on the departure day**. All campers must have a valid camping card, Camping key Europe. A booking fee of 100 SEK is debited when you book a cabin/camping spot by a receptionist.

If you book less than 10 days before the arrival no invoice will be sent and you pay at check in.

When does the booking become binding?

When you have taken part of the booking confirmation the rules of booking and the first part payment (or the total amount) has been paid, your reservation is binding. With our online booking the booking becomes immediately binding.

When do I have to pay the reservation?

When you are making a reservation by phone, the amount of rent splits up into two part payments. The first one is paid 10 days after you have done the reservation which is 10% of the amount of rent and possibly a cancellation insurance. The rest of the payment is 30 days before arrival.

What happens if I do not pay?

If you don't pay the booking in time we will cancel your booking and a confirmation will be sent to you by email.

What if I want to make changes to my booking?

You can make changes to your booking until the last part of the payment is done. The changes are made by mail or by phone.

What if I cancel my reservation without cancellation insurance?

You can make the cancellation through phone or mail. We will send you a confirmation of your cancellation. If you cancel your reservation more than 30 days before arrival we will keep the charge of booking. If you make the cancellation less than 30 days before your arrival we will keep 100% of the amount of rent.

What applies if I cancel with cancellation insurance?

You can buy cancellation insurance when making your reservation. The insurance is paid together with the first part payment and is applied per unit. If you cancel 30 days before arrival, you get the whole amount back except the charge of booking and the cost of cancellations insurance. If

you cancel later than 30 days before arrival you will get the whole booking amount back except 10% (the smallest amount is 500 SEK) and the cost of booking charge and cancellation insurance. The cancellation insurance is only valid in case of: a) event of death, sickness or accident that has happened to you, husband, wife, cohabitant, family or travelling companion.

b) calling to military force or the civil defence.

c) if there is some serious event that will make it impossible for you to stand for your reservation, for example in case of fire in your home. You have to be able to confirm with certificate from a doctor, authority or an insurance company. We must have the certificate at least 7 days from the cancellation.

What happens if I want to cancel my visit?

If you have started your visit and by some reason need to leave, you will not get any money back.

My rights

If we can't provide the cabin or campsite in promised condition and can't offer you a similar cabin or campsite, you have the right to revoke the agreement of rental. The amount of the rental will be refunded. You can also request that we will compensate with a lower rent. If you have any complaint please let us know as soon as possible so we can take care of it.

Which are my obligations?

You are responsible for the cabin/campsite during your stay. You shall take care of the cabin/campsite and follow our rules and our directions. You will be responsible for any damages on cabin or campsite. You can't let anyone in to the cabin/campsite, during the night that has not been checked in at your booking. You are responsible for the keys to the cabin/campsite and cards for the gate, to be returned at checkout, or you will be charged for the change of lock. If the cabin is not cleaned out after your visit you will be charged for a cleaning.

Can the agreement expire?

The agreement cease immediately if -you or anyone in your company act disturbing -or commit vandalism -the cabin/campsite is not used for the right purpose. If the agreement cease to apply according to the terms above, you and your company must leave the cabin or the campsite immediately and won't have any rights to get a refund.

What happens if we can't agree?

Come to us if any complains or uncertainties. Your possibilities to get your claim decrease if you delay to contact us. If we can't get along you can contact the consumer guide at your commune or the National board for consumer complaints